

# PRATT & WHITNEY - CUSTOMER TRAINING



WWW.PWCUSTOMERTRAINING.COM

## July - Dec. 2010 Prescheduled Class Offerings

| COURSES  | ATA 104 LEVEL | DAYS | LOCATION      | LANGUAGE | START DATE                                     |
|--|---------------|------|---------------|----------|--|
| <b>All Engines</b>   |               |      |               |          |  |
| Effective Training and Presentation Techniques                           |               | 3    | East Hartford | English  | Aug 18, Oct 26                                 |
| Jet Engine Introduction  |               | 2    | East Hartford | English  | Jul 15, Aug 4, Sept 21, Oct 14, Nov 30, Dec 13 |
|  |               | 2    | Beijing       | Chinese  | Oct 13   |
| Standard Practices   |               | 2    | East Hartford | English  | Scheduled based on demand                      |
|  |               | 2    | Beijing       | Chinese  | July 12  |
| <b>Engineering</b>   |               |      |               |          |  |
| Introduction to ADEM   |               | 5    | East Hartford | English  | July 12, Sept 13, Nov 8                        |
|  |               | 5    | Beijing       | English  | Aug 30   |
| Module Performance Analysis Using MAPNET                                 |               | 4    | East Hartford | English  | Dec 6  |
| P&W EHM (Engine Health Monitoring)                                       |               | 5    | East Hartford | English  | Aug 9, Sept 27                                 |
|  |               | 5    | Beijing       | Chinese  | Nov 22   |
| Creativity for Engineers   |               | 3    | East Hartford | English  | Nov 22   |
| Engine Design & Repair   |               | 5    | East Hartford | English  | Aug 23, Nov 1, Dec 13                          |
| Engine Failure Analysis  |               | 5    | East Hartford | English  | July 12, Oct 25, Dec 6                         |
| Engine Fleet Management  |               | 5    | East Hartford | English  | July 19, Oct 25                                |
|  |               | 5    | Beijing       | Chinese  | Dec 6  |
| Engine Condition Monitoring II (ECMII)                                   |               | 5    | TBD           | English  | Scheduled based on demand                      |
| <b>F117-PW-100</b>   |               |      |               |          |  |
| Borescope Inspection Procedures  | IV            | 3    | TBD           | English  | Aug 30   |
| Line & Base Maintenance  | III           | 5    | TBD           | English  | Aug 23   |
| <b>JT8D-7/17 &amp; JT8D-200</b>  |               |      |               |          |  |
| Combustion Chamber Borescope Inspection (ASB5639) including the Gas path |               | 5    | TBD           | English  | Scheduled based on demand                      |
| Combustion Chamber Borescope Inspection (SB5741) including the Gas path  |               | 5    | TBD           | English  | Scheduled based on demand                      |
| JT8D-200 System Familiarization  | I             | 3    | East Hartford | English  | Aug 4, Oct 6                                   |
| JT8D-200 Line & Base Maintenance   | III           | 8    | East Hartford | English  | Aug 16, Nov 8                                  |
| JT8D-7/17 Line & Base Maintenance  | III           | 8    | East Hartford | English  | July 19  |
| JT8D-7/17 System Familiarization   | I             | 2    | East Hartford | English  | Aug 2, Oct 4                                   |
| JT8D-7/17 & JT8D-200 Borescope Inspection Procedures                     | IV            | 2    | East Hartford | English  | July 29, Aug 26, Nov 18                        |
| <b>JT9D-ALL</b>  |               |      |               |          |  |
|  | I & III       | TBD  | TBD           | English  | Schedule based on demand                       |
| <b>PW2000 (757)</b>  |               |      |               |          |  |
| Line & Base Maintenance  | III           | 8    | TBD           | English  | Sept 20  |
| Borescope Inspection Procedures  | IV            | 2    | TBD           | English  | Sept 30  |
| <b>PW4000 94-inch (747/767)</b>  |               |      |               |          |  |
| Borescope Inspection Procedures  | IV            | 2    | East Hartford | English  | Sept 23, Dec 16                                |
|  |               | 2    | Beijing       | Chinese  | Nov 29   |
| Line & Base Maintenance  | III           | 8    | East Hartford | English  | Sept 13, Dec 6                                 |
|  |               |      | Beijing       | Chinese  | Nov 9  |
| System Familiarization   | I             | 4    | East Hartford | English  | Nov 8  |
|  |               | 4    | Beijing       | English  | Sept 13  |
| <b>PW4100 94-inch (A300/A310)</b>  |               |      |               |          |  |
| Line & Base Maintenance  | III           | 10   | East Hartford | English  | Scheduled based on demand                      |
|  |               | 10   | Beijing       | Chinese  | July 19  |
| Borescope Inspection Procedures  | IV            | 2    | East Hartford | English  | Scheduled based on demand                      |
|  |               | 2    | Beijing       | Chinese  | Dec 1  |



## COURSES

### ATA 104 LEVEL DAYS LOCATION LANGUAGE START DATE

#### **PW4100 100-inch (A330)**

|                                 |     |    |               |         |                |
|---------------------------------|-----|----|---------------|---------|----------------|
| System Familiarization          | I   | 5  | East Hartford | English | Oct 4          |
|                                 |     | 5  | Beijing       | English | Aug 16, Oct 18 |
| Line & Base Maintenance         | III | 10 | East Hartford | English | July 26, Nov 8 |
| Borescope Inspection Procedures | IV  | 2  | East Hartford | English | Aug 9, Nov 22  |

#### **PW4000 112-inch (777)**

|                                 |     |   |               |         |                           |
|---------------------------------|-----|---|---------------|---------|---------------------------|
| System Familiarization          | I   | 4 | East Hartford | English | Scheduled based on demand |
|                                 |     | 4 | Beijing       | Chinese | Nov 1                     |
| Line & Base Maintenance         | III | 8 | East Hartford | English | Scheduled based on demand |
|                                 |     | 8 | Beijing       | English | Aug 4                     |
| Borescope Inspection Procedures | IV  | 2 | East Hartford | English | Scheduled based on demand |

#### **GP7200**

|  |     |   |               |         |        |
|--|-----|---|---------------|---------|--------|
| System Familiarization                                   | I   | 4 | East Hartford | English | Aug 30 |
| T1 GP7200 Engine Only for A380 (Line & Base Maintenance) | III | 8 | East Hartford | English | Dec 6  |
| Borescope Inspection Procedures                          | IV  | 2 | East Hartford | English | Dec 16 |

## REGISTRATION INFORMATION

- The July - December 2010 schedule lists prescheduled classes available for Pratt & Whitney commercial customers. Class dates are subject to change and/or cancellation, if necessary. All efforts will be made to adhere to prescheduled class dates.
- Classes are conducted in English unless otherwise specified. Upon request, a class can be conducted in another language using an interpreter.
- Classes requiring an interpreter must be supplied by the customer and may be extended in length.
- The class day consists of a six-hour training day with a one-hour lunch break.  
East Hartford: 8:15 a.m. to 3:45 p.m.  
Beijing: 9:00 a.m. to 4:30 p.m.
- Class reservations are made on a first-come, first-serve basis. Due to the heavy demand for training, verbal requests are considered tentative and must be confirmed by fax, letter, or by registration via the Customer Training website at [www.pw.customertraining.com](http://www.pw.customertraining.com) within ten working days of the verbal request.
- Minimum enrollment for all scheduled classes must be met within two weeks prior to class start date or the class will be cancelled. However, should the need arise, Customer Training can change and/or cancel scheduled classes at any time prior to the course start date.
- All students must provide proof of identification on the first day of class. Please bring appropriate identification. Please direct all communication for confirmations or special requests to the attention of the Registrar at the destination training location.

### Customer Training Locations

#### **East Hartford, CT**

Pratt & Whitney  
Customer Training Center  
M/S 122-18  
400 Main Street  
East Hartford, CT 06108 USA

Registrar: +1-860-565-5221  
Student Services: +1-860-565-5221  
Reception/Main Number: +1-860-565-8600  
Fax: +1-860-755-6131  
E-Mail: [customertraining@pw.utc.com](mailto:customertraining@pw.utc.com)

#### **Beijing, China**

Pratt & Whitney  
China Customer Training Center  
8A Tianzhu Road, Tianzhu Airport  
Industrial Zone, Shunyi District,  
Beijing, China, 101312

Registrar: +(86)10-8048-6677 Ext.1111  
Student Services: +(86)10-8048-6677 Ext.1100  
Reception/Main Number: +(86)10-8048-6677  
Fax: +(86)10-8048-6329  
E-Mail: [chinacustomertraining@pwap.utc.com](mailto:chinacustomertraining@pwap.utc.com)

### Satellite Facilities

Norway Engine Center  
Stavanger, Norway

North Berwick Parts Center  
North Berwick, ME, U.S.A.

Columbus Engine Center  
Columbus, GA, U.S.A.

Christchurch Engine Center  
Christchurch, New Zealand

Please visit our newly launched website at [www.pwcustomertraining.com](http://www.pwcustomertraining.com) under Courses & Registration for a continuously updated schedule and online registration. The website also features Training Aids available for purchase under Educational Resources as well as our Product Cards under Course Information

Pratt & Whitney Customer Training products and services are available, subject to approval, to owners of Pratt & Whitney engines and to organizations that support, maintain and overhaul Pratt & Whitney supported products. All training and orders for products and/or services are subject to United Technologies Corporations' Terms and Conditions for Commercial Training.



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